

Certificate of Attendance

Presented to

***“Introduction to Effective
Communication”***
(3 hours)

Objectives:

- Consider verbal and non-verbal communication methods
- Understand and practice effective listening skills
- Communicate in clear, respectful and non-judgemental ways
- Know when to seek advice

Trainer _____

Organisation _____

Date _____



This project is funded and supported by:



**Office
for
Volunteers**